## YOUTH SERVICE

B6.12

## Feedback and Complaints



We welcome any type of feedback (including complaints) about our services, our employees, our programs, and our organisation. Feedback and complaints are important to us, so we can reflect on and improve our services, programs and relationships.



Your completed form can be emailed to <a href="mailedtoguality@brisyouth.org">quality@brisyouth.org</a> or dropped off at the **Youth** Support Centre, at 518 Brunswick Street, Fortitude Valley.

You can also complete this form online at <u>brisyouth.org/feedback-and-complaints</u>.

Date:
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What would you like us to know?

## Feedback and Complaints

What would you like us to do? (if anything)	

You can stay anonymous, or if you would like to be contacted, you can leave your details here:

Name:

Phone:

Email:

BYS is committed to respecting your privacy and protecting your rights. Your information and the information you provide, remains confidential and it is your right to submit this information anonymously. If you are providing us with your contact details, please refer to our privacy policy: <a href="mailto:brisyouth.org/privacy-policy">brisyouth.org/privacy-policy</a>



