

POSITION DESCRIPTION

Position Title:	Assertive Outreach Brief Intervention Practitioner		
Program/Team:	Intake and Brief Intervention Team		
Employment Type & Hours:	Full Time 76 hours per fortnight for 6-month contract, in line with current funding agreement Varied work-hours Monday to Friday which may include early morning and night outreach from 6:00am to 12:00 midnight Applicable shift allowances will apply		
Award Conditions:	Social, Community, Home Care & Disabilities Services [SCHADS] Award 2010	Remuneration:	SACS Level 4
Working From:	Kingsford Smith Drive, Hamilton; Fortitude Valley Youth Support Centre; and/or other BYS offices		
Reporting Relationships:	Reports to the Assertive Outreach Senior Practitioner		
Probation Period:	Six [6] months		
Primary Purpose of Position:	This position directs and delivers assertive and persistent outreach to identify, engage, and work with young people who are homeless or at risk of homelessness, to achieve sustainable outcomes. This position supports the Assertive Outreach Senior Practitioner, working in close collaboration with internal and external service providers including stakeholders and supports within the wider community.		
In addition to submitting a resume or CV applicants must address the selection criteria [below] in their cover letter to be considered for shortlisting			
Selection Criteria:	<ol style="list-style-type: none"> 1. Demonstrated understanding of the issues impacting young people experiencing or at risk of homelessness. 2. Experience in conducting street-based outreach and/or applicable experience, including the ability to build trusting relationships and complete holistic assessments with young people (including risk assessments and safety planning). 3. Strong communication and interpersonal skills to develop networks and collaborative relationships with a range of external providers and supports; and the ability to advocate effectively on behalf of young people 4. Strong organisational and planning skills, including notetaking and the ability to prioritise multiple competing demands. 		
Education, Qualifications, Requirements [Mandatory]:	<ul style="list-style-type: none"> • A tertiary qualification in Social Work, Human Services, Psychology, Social Sciences or comparable qualification OR substantial demonstrated experience in a related field • Current Queensland driver's license • Working with Children Suitability Card [Blue Card] / willingness to obtain a Blue Card prior to commencement • National Police Check clearance • Evidence of vaccination, immunity, or medical exemption for the following preventable diseases prior to commencement: Measles, Mumps, Rubella and Varicella [Chicken Pox]; Pertussis [Whooping Cough]; and COVID-19 		

	<ul style="list-style-type: none"> • Two references, including most recent manager, if relevant
Skills & Experience:	<ul style="list-style-type: none"> • Experience working with vulnerable young people • Experience in a front-line service delivery setting (desirable) • Experience working collaboratively with other agencies
Personal Attributes:	<ul style="list-style-type: none"> • Personal drive and integrity and ability to stay calm under pressure • Consultative and collaborative working attitude • Flexible, initiative, collaborative, inclusive, respectful, ethical, accountable • Commitment to a learning culture and ongoing professional development
Role and Responsibilities	
Service Delivery:	<ul style="list-style-type: none"> • Assessment, brief intervention and planned support including identifying housing goals, tenancy skills and other supports for vulnerable young people • Participate in shared organisational service delivery including Needle and Syringe Exchange, temporary supported accommodation, mobile support etc • Facilitate referrals and support young people to access housing, legal, physical and mental health support, education and employment, and engage with their community • Facilitate appropriate referrals of young people where ongoing support is required. • Create and maintain case plans and case notes in line with organisational policies and procedures • Experience in identifying and mitigating operational risks in service delivery • Develop collaborative relationships with internal and external service providers. • Assist with keeping shared service delivery space clean and operational • Participate in case planning, review, service planning and quality practice development activities as required. • Transport groups and individuals to appointments, meetings and any other activities required.
People, Culture, Safety:	<ul style="list-style-type: none"> • Contribute to a culture of respect, optimism, accountability and resilience in line with organisational values • Participate in regular supervision to monitor service delivery and performance and collaborate on high-risk planned support and self-care initiatives • Participate as a collaborative and supportive team member, contributing to the overall effectiveness of the team and outcomes for young people • Model ethical behaviours in line with the BYS Code of Conduct and consistently apply ethical standards to self and others • Participate in quality practice reviews, all-staff days, organisational planning and identify and participate in training and professional development opportunities • Protect and promote the rights of children and young people, including making decisions compatible with the Human Rights Act 2019; and responding to and reporting suspicions and disclosures of abuse or harm • Ensure a healthy and safe workplace for all by adhering to BYS Work Health, Safety and Wellbeing Policy, Procedures and Practices

	<ul style="list-style-type: none"> Actively participate to deliver the BYS Reconciliation Action Plan [RAP] initiatives and measurable actions that support First Nations equality across our organisation and services
Administration:	<ul style="list-style-type: none"> Undertake all administrative functions relating to the role and ensure accurate and timely records are created and maintained in accordance with relevant legislation and BYS policies Submit timesheets and leave requests accurately and on time on a fortnightly basis, in accordance with relevant legislation and organisational policy and procedure Collect and maintain accurate, timely client data and contribute to program-specific and organisation-wide monitoring, evaluation and learning activities Undertake any other duties or tasks as required

The changing demands of BYS's organisation requires it to have reasonable flexibility in stipulating the duties that you will undertake from time to time. You will be required to perform any other duties for which you have the appropriate skill and/or training which are assigned to you by BYS, and these responsibilities do not limit what may be reasonably requested of an employee during the course of their employment. You are required to sign and date this Position Description to demonstrate your commitment to fulfill this role in accordance with the key result areas outlined above.

Employee Name:		Signature:		Date:	
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