

HUB INTAKE & INTERVENTION

- **Youth Support Program**
- **Intake & Brief Intervention Program**
- **Family Connections**

More than three quarters of young people supported by Brisbane Youth Service engage with the Hub Intake & Intervention team.

Youth Support Program

The Youth Support Program supports young people 12-18 years who are at risk of disconnecting from their family, communities, school, training or employment, including young people at risk of homelessness and those who may display high risk behaviours. The team takes a holistic approach to addressing young people's identified needs and allows young people to determine the length of support needed to address their goals.

Location: Fortitude Valley, Qld 4006

- In 2017/2018 the Youth Support Program supported 435 young people

Intake & Brief Intervention Program

The Intake and Brief Intervention Program supports young people 12-25 years who are homeless or at-risk; addressing crisis and brief intervention issues, providing young people with an experience of safety and skills to improve their life circumstances.

Location: Fortitude Valley, Qld 4006

- In 2017/2018 the Intake & Brief Intervention Program supported 932 young people

Family Connections

Brisbane Youth Service's Safe and Connected Family Worker supports young people who are homeless or at risk of homelessness due to family relationship stress to remain connected with family, where deemed appropriate and safe to do so.

Location: Fortitude Valley, Qld 4006

HUB INTAKE & INTERVENTION

Program Goals

Renewed commitment to First Australians ...

- Ensuring our service delivery is accessible and welcoming of Aboriginal and/or Torres Strait Islander young people. We want to build strong relationships with First Australians grounded in respect, opportunities and mutual learnings.

Growing our queer service delivery ...

- Ensuring our service delivery is welcoming to young people from the LGBTIQ+ community; ensuring that our space is safe for young people regardless of their gender or sexuality identities.

Supporting young people through experience of violence ...

- Upskilling our team members to have a comprehensive knowledge of, and effective tools to address, domestic and family violence including referring to expert services equipped to work with young people where necessary.

Recognising mental health issues ...

- Increasing our ability to recognise behavioural symptoms of mental health issues so that we can provide swift and appropriate responses for each individual young person.

Improving risk assessments for couch surfers ...

- Recent BYS research has shown that young couch surfers are at a significant risk of harm. By proactively completing comprehensive risk assessments with young people that are couch surfing we will aim to reduce harm as quickly as possible.

HOW YOU CAN HELP

Fundraising and Donations

Funds are urgently needed to help us meet the gap between government and grant funding and the growing demand for our services, including for:

- Emergency accommodation for young people and young families in crisis
- Therapeutic physical and social activities to support health, wellbeing and family connections
- Public transport costs to attend appointments or reconnect with family
- Home Essentials and Home Set Up Kits for young people and young families transitioning from homelessness into their own home e.g. linen, kitchenware, small essentials, furniture, whitegoods, appliances etc.

Donations of vouchers or gift cards are always welcomed and truly appreciated, such as:

- Kmart gift cards to purchase essential basics such as underwear and footwear (please note we cannot accept vouchers/gift cards that are redeemable at retailers supplying alcohol e.g. Coles Group and Myer gift cards)
- Translink go cards
- Vouchers/passes for activities such as mini golf, cinema gift cards, horse riding, hiking, indoor sports e.g. bowling, rock climbing, ninja warrior, parkour and trampolining

Volunteering

Due to the nature of the work we do and respecting the privacy of the young people being supported in these programs, there are currently no volunteer opportunities on site or working directly with young people.

Other ways you can support through volunteering your time include:

- Running a collection drive for toiletries or non-perishable food items and packing them for delivery to our Fortitude Valley Hub at 42 McLachlan Street
- Running a 'winter warmer' collection drive for blankets, scarves, beanies and socks and packing them for delivery to our Fortitude Valley Hub at 42 McLachlan Street
- Registering a school/year/class team in The Courier Mail Bridge to Brisbane to fundraise for Brisbane Youth Service
- Sleep out type event where staff and students fundraise for Brisbane Youth Service by getting sponsored to 'sleep rough' for a night, perhaps in your assembly hall

HOW YOU CAN HELP

Contact Us

admin@brisyouth.org

(07) 3620 2400

PO Box 1389, Fortitude Valley Qld 4006

www.brisyouth.org

If you would like to discuss fundraising projects or ideas with us, please contact our Fundraising Coordinator:

- (07) 3620 2428 PT: Tue-Thu
- partnerships@brisyouth.org

Connect With Us

Facebook - [@brisyouth](https://www.facebook.com/brisyouth)

Twitter - [@BrisYthService](https://twitter.com/BrisYthService)

Instagram - [@brisyouth](https://www.instagram.com/brisyouth)

LinkedIn - [@brisbane-youth-service](https://www.linkedin.com/company/brisbane-youth-service)

ELEE'S STORY

Elee's Story on YouTube

When her daughter Ruby hadn't learned to walk or talk by eighteen months, Elee realised something was wrong. At 22, Elee is the single parent of a little girl with cerebral Palsy secondary to Bilateral Schizencephaly. Despite the challenges, Elee has dreams ...

"My first contact with BYS was December 2016. When I first got my house I was very excited... but I didn't know what to do or how to keep a tenancy ... I didn't know how to keep on top of my lawn maintenance.

I secluded myself in my house. I was depressed. The first time [my BYS worker] came out, he brought me a fridge!

He's helped me with transferable skills. He took me to my local day-care to start the connection ... I was too scared to go in. I had no confidence. He helped me with my job. I knew I wanted to work but I had no idea how to start.

He saw an opportunity and he said, 'You could do this' and I said, 'no, I couldn't' and he said, 'yes you could'... Out of 92 applicants I was one of seven who got approved. I got the job!

So I have an income now. I've learned a lot of skills. I ... can communicate better. I've had to put myself out there.

I came in with nothing ... from a mattress on the floor, now I've got a bed. From an esky, I've got a fridge.

I can talk to the neighbours and it's fine, I don't feel nervous. And I used to feel nervous so much. I feel a strength now.

Ruby is going to need extra support throughout her life and I want to make sure I'm a good influence. I want to make sure I have a house, a safe place for her, and that I work...I didn't finish high school and I left and did nothing ... I want to ... give her that role model so she will hopefully want to do the right things for herself."

